

Online Resource 1 Summary of study design

Group	Survey
Ensemble program users	CASE-cancer* PROMIS-Social Support† PSN-I‡ Demographic questionnaire Open-Ended questions
Ensemble program non-users	CASE-cancer* PROMIS-Social Support† Demographic questionnaire Open-ended questions

CASE-cancer Communication and Attitudinal Self-Efficacy for Cancer, *PROMIS* Patient-Reported Outcomes Measurement Information System, *PSN-I* Patient Satisfaction with Interpersonal Relationship with Navigator, *SD* standard deviation

*Adapted from Wolf MS, Chang CH, Davis T, Makoul G (2005) Development and validation of the Communication and Attitudinal Self-Efficacy scale for cancer (CASE-cancer). *Patient Educ Couns* 57(3):333-341

†Adapted from Patient Reported Outcomes Measurement Information System (PROMIS). Domain framework- Social health (2014) <http://nihpromis.org/measures/domainframework3>

‡Adapted from Jean-Pierre P, Fiscella K, Winters PC, Post D, Wells KJ, McKoy JM, Battaglia T, Simon MA, Kilbourn K; Patient Navigation Research Program Group (2012) Psychometric development and reliability analysis of a patient satisfaction with interpersonal relationship with navigator measure: a multi-site patient navigation research program study. *Psychooncology* 21(9):986-992